Kelebogile Thabane

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ABOUT ME

I am seasoned professional in technology and business enablement from South Africa. Currently pursuing NQF 6 IT Cloud Solutions Engineering, I specialize in streamlining processes and ensuring compliance. With expertise in full-stack development using JavaScript, Angular.js, and Jenkins, I have a track record of delivering efficient solutions. Previous roles include technical support at PC IT Solutions, focusing on hardware maintenance and customer satisfaction. Fluent in English and Setswana, I am passionate about leveraging technology to drive business success and make a positive impact.

CONTACT

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- Kele.ply@gmail.com
- kelebogile-thabane.netlify.app
- https://github.com/Kelebogil
- Johannesburg, South Africa

EDUCATION

- **CTU Training Solutions –** 2024

NQF 6- IT Cloud Solutions Engineer

- **The Digital academy(speccon) -** 2022

NQF 5- IT System Support

- **Kgatelopele Secondary School -** 2018

National Senior Certificate

SKILLS

- Googling,
- Interpersonal Skills,
- Problem-solving,
- Communication,
- Web development,
- Debugging,
- Troubleshooting,

WORK EXPERIENCE

SANBS (July 2024 -Nov 2024)
Junior IT Support Technician (Intern)
- I was responsible for Assisting end users with hardware and software issues including desktops, laptops and peripherals.
- Responding to help desk tickets and providing support via telephone, email and in person.
- Setting up and configuring new equipment and software applications.
- My role was to learn everyday while ensuring smooth IT operations and user satisfaction.

ABSA RBB (July 2023 - November 2023)
Junior Specialist Business Enablement
- My responsibility was to provide specialist advice and support in assisting to manage and deliver on business initiatives.
- I was responsible for reviewing and evaluating documentation for new customer accounts to ensure compliance within the organisation.

The Digital Academy (November 2021 - November 2022)
Full Stack Developer (intern)
- I was responsible for developing and maintaining responsive and visually appealing front-end web applications using HTML, CSS, and JavaScript frameworks.

ABSA RBB (June 2022 - November 2022)
Junior Full stack Developer (intern)
- I was Responsible for building and maintaining applications using C# and react-js, angular-js. Also working with Jenkins for testing and deploying applications.
- Having meetings with clients to Translate Business Requirements into Technical solutions.

PC IT Solutions – (January 2021 - September 2021)

Technical support technician

- I was responsible for assembling and disassembling desktops and laptops.
- Maintaining And updating computer hardware and software's according to user preference

REFERENCES

The Digital Academy

Contact Person: Mr Sithembiso Mhlanga
Position: IT Technician
Contact Details: 060 976 2027
Email: Sithembiso.Mhlanga@sanbs.org.za

The Digital Academy

Contact Person: Mr Tommas Fihla
Position: Team leader
Contact Details: 067 280 6288
Email: tomas@thedigitalacademy.co.za

Absa RBB

Contact Person: Tracy Lebitso Sesenyi
Position: Business Enablement Manager
Contact Details: 063 681 3569

Absa RBB

Contact Person: Sandile Moyo
Position: Business Enablement Manager
Contact Details:082 609 2668